

Code Enforcement Resources Directory for Unincorporated Santa Clara County

<u>Specific Complaint</u>	<u>Responsible Department</u>	<u>Phone#</u>
Animals: Animal abuse Barking dogs Dead or injured animals Dogs running at large Poisoned Animals Possession of fighting animals Too many animals, unsanitary conditions	Animal Care and Control	(408)201-0660
Building: Building without permits Dangerous or substandard buildings Housing code violations Mobile/modular homes	Building Inspection Division	(408) 299-5700
Cigarette Smoking in building	Sheriff	(408) 299-2311
Door-to-Door Solicitation without a permit.	Sheriff	(408) 299-2311
Environmental Crimes Hot Line	District Attorney	(408) 299-8477
Fire Hazards- Prevention and Inspections To report fire or medical emergency – Call 911 Building egress or immanent fire/life hazard Fire sprinkler, hydrant or fire alarm system impairments Fire apparatus access hazards For hazardous vegetation concerns contact Weed Abatement Program	Fire Marshal's Office	(408) 299-5760
Garbage Illegal dumping/trash/debris Overflowing single family residential, grocery store, or restaurant garbage containers	Dept. of Environmental Health	(408) 918-3400
Garbage/Recycling Issues Garbage cans not returned to side or back yard Missed pick up Overflowing apartment dumpsters	East Garbage District: Recology S. Bay South Garbage District: GreenWaste Recovery West Garbage District: Green Team of San Jose	(408) 725-4020 (408) 938-4970 (408) 283-8500
Grading – Unpermitted grading on private property Removal/excavations of soil without permits Improper disposal of soil and other materials	Land Development Engineering Division	(408) 299-5730
Graffiti	Code Enforcement, Planning Dept.	(408) 299-5770
Hazardous Waste	Dept. of Environmental Health	(408) 918-3400
Illegal Dumping Hotline	Code Enforcement, Dept. of Planning	(408) 299-5770
Infestations Insects Rats Vermin	Dept. of Env. Health - Vector Control	(408) 918-4770

Code Enforcement Resources Directory for Unincorporated Santa Clara County

Land Use -Unpermitted uses on private property Detached secondary dwellings without permits Home business complaints Unpermitted uses or expansions of use	Code Enforcement, Planning Dept.	(408) 299-5770
Noise abatement	Dept. of Environmental Health	(408) 918-3400
Obstructions - Vegetation/items blocking sidewalks/streets, obstructing signs, or obstructing vehicle sight lines	Roads and Airports Department	(408) 494-2700
Odors - Bad smells, air quality, smog	Bay Area Air Quality Mgmt. District	(800)334-6367
Sidewalks/Streets - Conditions or problems	Roads and Airports Dept.	(408) 494-2700
Signs - Illegally posted in public right of way	Traffic Engineer	408) 494-1335
Shopping Carts – Retrieval of abandoned carts	All American Carts	(408) 629-6030
Storage - Improper outdoor storage on private property Car canopy Debris/junk/materials RVs, trailers	Code Enforcement, Planning Dept.	(408) 299-5770
Storm Drains/Water Ways - Illegal Dumping Hotline	Dept. of Environmental Health	(408) 918-4600
Trees - <u>Private</u> Property: Removal without permits	Planning Dept. (Xue Ling)	(408) 299-5784
Trees - <u>Public</u> Property: Trimming or removal in public right of way	Roads and Airports Department	(408) 494-2760
Trees in power lines	P.G.&E	(800)743-5000
Vehicles - <u>Private</u> Property: Inoperable Vehicles, Commercial Vehicles stored on private property	Code Enforcement, Planning Dept.	(408) 299-5770
Vehicles - <u>Public</u> Property: Inoperable Vehicles, or illegally parked on public streets or public right of way	Sheriff	(408) 299-2311
Water Waste	Santa Clara Valley Water District	(408) 630-2000
Weeds/Vegetation - Overgrown, dry vegetation	Weed Abatement Program	(408) 282-3145
Zoning Ordinance - Questions or complaints	Planning or Code Enforcement Staff	(408) 299-5770